



**The Following Announcement is from  
Mark A. Valentine  
President  
The Heart Hospital Baylor Plano and The Heart Hospital Baylor Denton**

April 11, 2016 – The Heart Hospital Baylor Denton, with an impressive score of 92 percent, has been listed as one of the 65 top hospitals in the country whose physicians always communicate well with their patients, according to a recently published list in Becker’s Hospital Review.

According to Becker’s, the national average for patients rating their physician as “always” communicating well is 82 percent.

The list published by Becker’s is comprised of hospitals across the country about which at least 92 percent of patients reported on their Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey that their physician “always” communicated well.

Information from Hospital Compare’s most recent data set spanning April 2014 through March 2015 was considered for the listing published by Becker’s. Hospitals with insufficient data, such as having fewer than 100 completed surveys, were excluded.

Congratulations to the physicians on the medical staff at The Heart Hospital Baylor Denton for this impressive achievement and thank you for providing outstanding care!

The List

Westlake Regional Hospital (Columbia, Ky.) — 100 percent  
Falls Community Hospital and Clinic (Marlin, Texas) — 99 percent  
Jane Todd Crawford Hospital (Greensburg, Ky.) — 97 percent  
Caldwell Memorial Hospital (Columbia, La.) — 96 percent  
Citizens Medical Center (Columbia, La.) — 95 percent  
Helen Newberry (Mich.) Joy Hospital — 95 percent  
Tallahatchie Critical Access Hospital (Charleston, Miss.) — 95 percent  
Copper Basin Medical Center (Copperhill, Tenn.) — 95 percent  
Clay County Hospital (Ashland, Ala.) — 94 percent  
Orange City (Iowa) Area Health System — 94 percent  
Pineville (Ky.) Community Hospital — 94 percent  
Casey County Hospital (Liberty, Ky.) — 94 percent  
Green Clinic Surgical Hospital (Ruston, La.) — 94 percent  
Lady of the Sea General Hospital (Cut Off, La.) — 94 percent  
Municipal Hospital and Granite Manor (Granite Falls, Minn.) — 94 percent  
Mille Lacs Health System (Onamia, Minn.) — 94 percent  
Webster General Hospital/Swing Bed (Eupora, Miss.) — 94 percent

Purcell (Okla.) Municipal Hospital — 94 percent  
W.J. Mangold Memorial Hospital (Lockney, Texas) — 94 percent  
Spooner (Wis.) Health System — 94 percent  
Fayette (Ala.) Medical Center — 93 percent  
Elbert Memorial Hospital (Elberton, Ga.) — 93 percent  
East Carroll Parish Hospital (Lake Providence, La.) — 93 percent  
St. James Parish Hospital (Lutcher, La.) — 93 percent  
Schoolcraft Memorial Hospital (Manistique, Mich.) — 93 percent  
Tishomingo Health Services (Iuka, Miss.) — 93 percent  
Baptist Memorial Hospital-Booneville (Miss.) — 93 percent  
Magee (Miss.) General Hospital — 93 percent  
Boone County Health Center (Albion, Neb.) — 93 percent  
Gouverneur (N.Y.) Hospital — 93 percent  
Muncy (Pa.) Valley Hospital — 93 percent  
Wayne Medical Center (Waynesboro, Tenn.) — 93 percent  
Seton Edgar B. Davis Hospital (Luling, Texas) — 93 percent  
Orthopaedic Hospital of Wisconsin (Glendale) — 93 percent  
Grant Regional Health Center (Lancaster, Wis.) — 93 percent  
Flambeau Hospital (Park Falls, Wis.) — 93 percent  
Lawrence Medical Center (Moulton, Ala.) — 92 percent  
Providence Kodiak (Alaska) Island Medical Center — 92 percent  
Patients' Hospital of Redding (Calif.) — 92 percent  
Jefferson Hospital (Louisville, Ga.) — 92 percent  
Grady General Hospital (Cairo, Ga.) — 92 percent  
Bear Lake Memorial Hospital (Montpelier, Idaho) — 92 percent  
Wabash General Hospital (Mount Carmel, Ill.) — 92 percent  
Taylorsville (Ill.) Memorial Hospital — 92 percent  
Union County Hospital (Anna, Ill.) — 92 percent  
Franciscan St. Francis Health-Carmel (Ind.) — 92 percent  
Avera Holy Family Hospital (Estherville, Iowa) — 92 percent  
Myrtue Medical Center (Harlan, Iowa) — 92 percent  
Clinton County Hospital (Albany, Ky.) — 92 percent  
Rockcastle Regional Hospital & Respiratory Care Center (Mount Vernon, Ky.) — 92 percent  
Breckinridge Memorial Hospital (Hardinsburg, Ky.) — 92 percent  
Marshall County Hospital (Benton, Ky.) — 92 percent  
Springhill (La.) Medical Center — 92 percent  
Desoto Regional Health System (Mansfield, La.) — 92 percent  
Barrett Memorial Hospital (Dillon, Mont.) — 92 percent  
Cadron (Neb.) Community Hospital and Health Services — 92 percent  
Nor-Lea Hospital District (Lovington, N.M.) — 92 percent  
Chatham Hospital (Siler City, N.C.) — 92 percent  
Surgical Hospital at Southwoods (Youngstown, Ohio) — 92 percent  
Advanced Surgical Hospital (Washington, Pa.) — 92 percent  
DeKalb Community Hospital (Smithville, Tenn.) — 92 percent  
Rolling Plains Memorial Hospital (Sweetwater, Texas) — 92 percent  
**The Heart Hospital Baylor-Denton (Texas) — 92 percent**  
Rollins Brook Community Hospital (Lampasas, Texas) — 92 percent  
Whitman Hospital and Medical Center (Colfax, Wash.) — 92 percent

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